



Setting Your Connection Speed

Quick Reference Guide

It is important to set the correct connection speed when you join an Elluminate session. If you change locations or go from a hardwired LAN to a wireless connection, you should change your connection speed.

- PC Users: Tools > Preferences > Connection Speed
- Mac Users: Elluminate *Live!* > Preferences > Connection Speed.

From the list of *Connection Speed* options, select the modem or line speed that your computer is using to connect to the Elluminate *Live!* server. In most cases, this means your **Internet** connection speed.

Select	If your connection is ...
28.8K Dialup	28.8K modem
33.6K Dialup	33.6K modem
56K Dialup	56K modem
ISDN	High-speed dedicated telephone connection
Wireless	Wireless network
Cable/DSL	High-speed cable connection or Digital Subscriber Line
LAN	Local Area Network

Dialup:

- If using a dial-up connection in your home, select the option that matches the speed of your modem.

Hardwired Network Connection:

- If using a hardwired network connection (e.g., in your home office) with a high-speed dedicated telephone connection, choose ISDN.
- If using a hardwired network connection (e.g., in your home office) with a cable, ADSL or DSL service, choose Cable/DSL.

Local Area Network

- If you are connected through a Local Area Network, select LAN.

Wireless:

- If using a private wireless connection with a Cable or DSL service (e.g., in your home office), you may need to experiment to determine which option works best: Cable/DSL, Wireless or ISDN. If you are alone on your wireless network, have a relatively modern wireless router and have successfully blocked your neighbors from taking a free ride on your Internet service, Cable/DSL will probably be best. If however, you experience audio issues, you may have to drop your connection speed down to Wireless or ISDN or try to improve your wireless network.
- If using a shared, public wireless connection, use the Wireless option.
- If using an Aircard wireless connection (such as at a restaurant, airport or hotel) you will get only a small portion of the network bandwidth so it is best to use the ISDN option.

In all cases, if your connection is poor (keeps dropping), try selecting a lower connection speed. Just keep in mind that this may create a compromise between connection stability and audio quality (you may experience delays in receipt of the audio signal).